



Intermodal Services

If you regularly ship truckload quantities of your product, IDI is the perfect carrier for your needs. We are one of the most respected mid-sized intermodal marketing companies in the United States, specializing in North American shipping by road and rail.

IDI provides superior service with a team oriented customer-centric process that revolves around the most important team member: You. We create a cross-organizational team that is dedicated to exceeding your service expectations on every load.

Using state-of-the-art technology, IDI can monitor the progress of your shipment at every point in the process. An IDI customer service representative dedicated to your account performs all tracking, tracing and monitoring of your load progress.

Our Shipping Advantage

IDI gives you access to competitive rail rates and services. Our long-standing relationships with rail carriers mean we can provide you with the best rates and services available.

IDI has a large network of drayage service providers. We ensure safe, professional transit of your load to and from the railroads.

Our Technology Advantage

IDI invests in technology that makes the shipping process more convenient and efficient. We are at the forefront of delivering shipping technology to our customers that is both valuable and proven.

The IDI web site (www.independentdispatch.com) provides you with a convenient means of checking rates, entering orders and tracking loads over the Internet. Of course, IDI will always provide personal assistance in addition to technology in serving our customers.

Our Service Advantage

Personal customer service is an IDI priority. Whether an order is placed on the phone, over the fax, or through the IDI web site, the account manager and customer service representative assigned to your account personally handles the progress of the shipment and keeps you informed of its status.



For more information on IDI Intermodal Services, visit www.independentdispatch.com or call 800-826-0430.